



Position Available: Sr. QA Analyst

Are you looking for a fast-paced, creative and challenging work environment?

Is working with energetic, passionate people right up your alley?

The TOPS division at Torstar Digital is looking for a Sr. QA Analyst to work on a portfolio of world-class internet sites developed and hosted by the TOPS team including: thestar.com, toronto.com, thestar.com, wheels.ca, a mix of Metroland Media Groups publications and some of the leading brands from Rogers Digital Media.

Forward your resume to:

careers@torstardigital.com

KEY RESPONSIBILITIES:

Reporting to the Manager, Client Relationships, the Sr. QA Analyst will be responsible for the Quality Assurance and testing required for Torstar Digital's TOPS Operations and Professional Service team.

Must be able to:

- Test new functionality of TOPS (Torstar Online Publishing Solution). This is Torstar Digital's Content Management System which is used by most web sites in the Star Media Group and Metroland Media Group. (e.g. thestar.com, toronto.com, eyeweekly, various Metroland Community Sites, Metronews.ca as well as some external clients). TOPS includes:
 - TED (TOPS Editor's Desk) which gives editors and site administrators the power to control most aspects of their web sites without having to know code or be able to build pages.
 - TOPLETS which are packaged, reusable components of TOPS front end functionality. They are designed to be easily deployed on different sites and customized without the need to change the underlying code.
- Provide QA support for multiple on-going web development projects, being developed simultaneously
- Be a key member and lead departmental projects in driving forward process improvement within the QA department and automation initiatives.
- Manage the full end to end QA aspect of assigned project; interacting closely with clients, project managers, developers and designers to define, prioritize, track QA items.
- Perform smoke and regression testing for new production releases for a variety of high profile web sites (media, portal, specialty sites).
- Find, track and report issues (technical deficiencies of TOPS platform and dependent applications).
- Analyze bug reports, collect missing information and prepare test cases for Operations and Development groups.
- Identify preliminary causes of the problems: code, servers, network, etc.
- Create automated testing for comprehensive early identification of bugs.

- Evolve and maintain automated testing for new functionality and identified bugs.
- Assist developers in testing our internal pre-production releases.
- Work collaboratively with the various online editorial and Operations teams at Star Media Group and Metroland.

DESIRED EXPERIENCE AND KNOWLEDGE:

- 4-7 years of QA experience in an online environment.
- Indepeth knowledge of internet trends, technology, platforms, social media, content sharing...etc
- Experience with setting up automation frameworks and writing automated testing script tools for web sites and applications using automation tools, such as Selenium.
- Experience conducting performance and other non-functional testing for major releases.
- Experience collecting and analyzing patterns of issues, root causes and systematic problems.
- Experience recommending code, environment and process changes for improving quality of TOPS.

DESIRED PERSONAL ATTRIBUTES:

- High attention to detail and commitment to quality.
- Thrives on working under pressure in a fast paced multi-project environment
- Self-motivated, can also work independently with minimal supervision
- Team player and able to work well with various personalities and teams
- Ability to think globally and work well across a matrix organization
- Passion for the Internet and technology
- Applies initiative and creativity when approaching challenges
- Able to communicate effectively within a team and with clients

About Torstar Digital: <http://www.torstardigital.com>

Torstar Digital's mission is to deliver technology and strategic leadership to its online-only properties, create winning online businesses that can leverage Torstar Corporation's wealth of media assets and assist in online enabling of Torstar Corporation's existing portfolio of print businesses. Torstar's current portfolio of leading digital properties includes thestar.com, toronto.com, workopolis.com, wheels.ca, Olive Media, eyeReturn Marketing and a variety of regional sites.

About TOPS: <http://www.topscms.com>

TOPS is a full service web solutions provider enabling the creation of outstanding online experiences for publishers, consumers and advertisers. TOPS is comprised of a leading edge proprietary publishing platform and an expert professional services and maintenance team to deliver the end-to-end solution of creating, integrating, hosting and supporting some of Canada's most prestigious brands.

Also please visit Torstar Digital on [Facebook](#)